

eGovRTD2020 High Level Workshop
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Future of eGovernment Research

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ICT Addressing Societal Challenges

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eGovernment Research



European Commission

- Past
- Present
- Future



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eGovernment R&D – IST programme



European Commission

**FP3-4
(1994-1999)
TAP**

**ICT for
Central
Government**

**FP5
(1999-2002)
IST**

**Systems &
Services for
Administration**

**FP6
(2002-2006)
IST**

eGovernment

1991

- harmonization and interconnection of national networks
- co-operation among administrations
- integration of services

2006

350M€

- Transformation & change management
- smart governments
- e-democracy
- knowledge management
- trust and confidence
- socio economic research
- Services to citizens and business, networked organizations
 - Multiplatform
 - Trust & Security
 - Interoperability
 - eDemocracy
- Impact, economics, benefits



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eGovernment



European Commission

- **Why eGovernment:**

A means for the **modernization of public administrations**

- **What is eGovernment:**

ICT + organisational change + new skills

in public administrations,

in order to

improve public services and

democratic processes and

strengthen support to public policies

- **Public sector:**

Government revenues are 45% of GDP, public sector as buyer in EU is 21 % of GDP, ICT in public administrations is €30 billion p.a.



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eGovernment Issues



European Commission

- Innovating in organization and technology
- Interoperability, pan-European services
- Public procurement
- Trust and security
- Inclusive access
- Leveraging best practice
- Performance and benefits

→ Political commitment and leadership



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eGovernment R&D focus



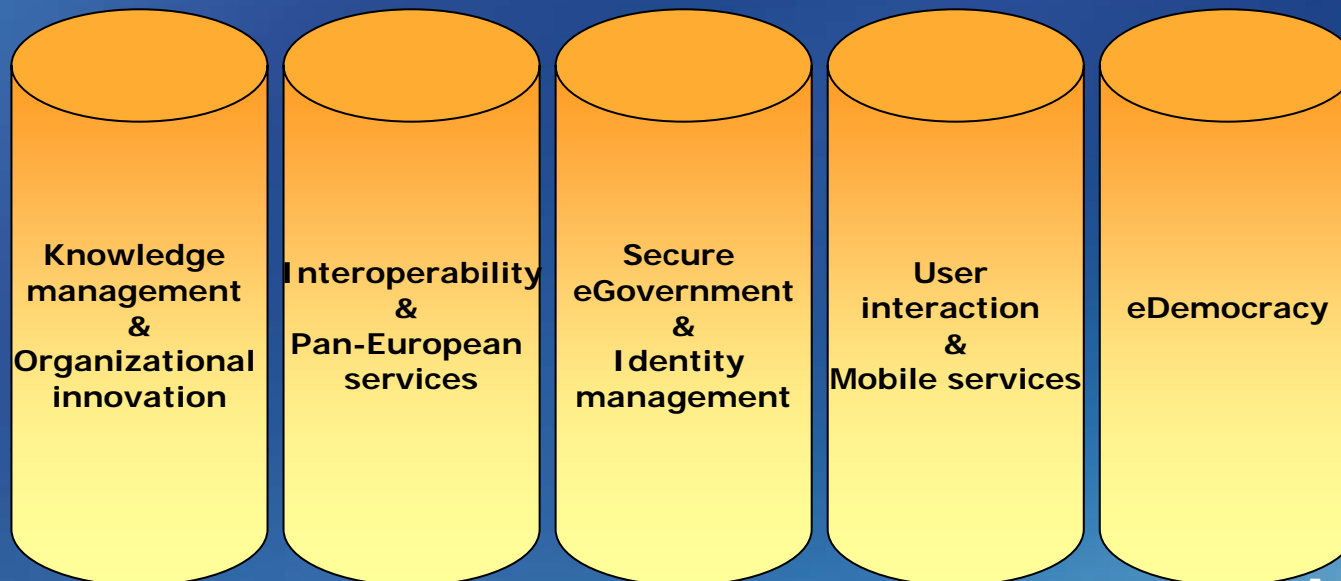
European Commission

Policy Context

Lisbon Agenda eEurope Internal Market European Citizenship
Enlargement Security & Stability Europe in the World

Modernisation of Public Administrations
open, inclusive, productive

Citizens
&
Businesses



Administrations

Open Source Socio-economic Regional/Local International

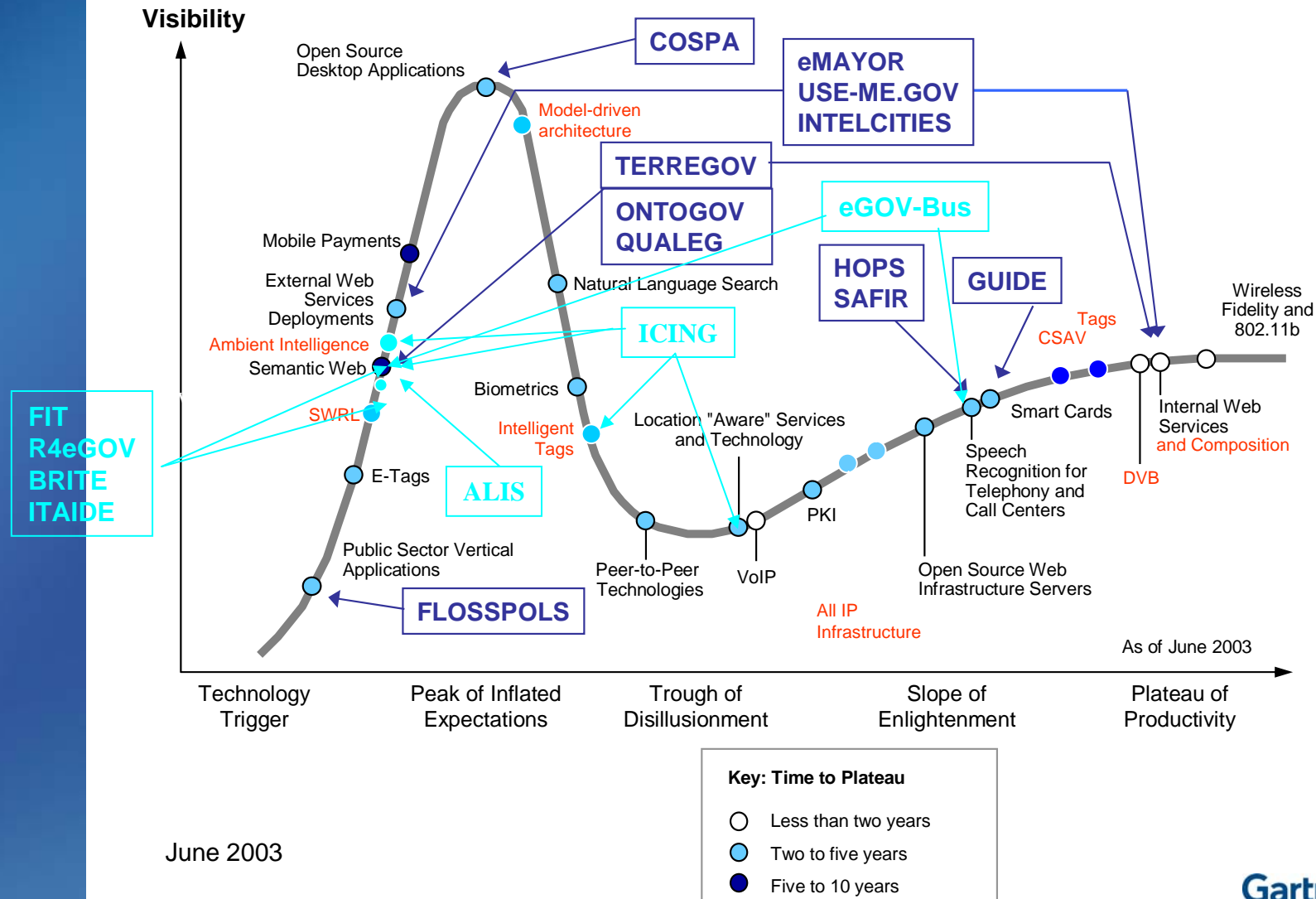


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Some eGovernment FP6 R&D projects: established and emerging technologies



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FIT
R4eGOV
BRITE
ITAIDE

Policy context: Communication: eGovernment i2010 Action Plan



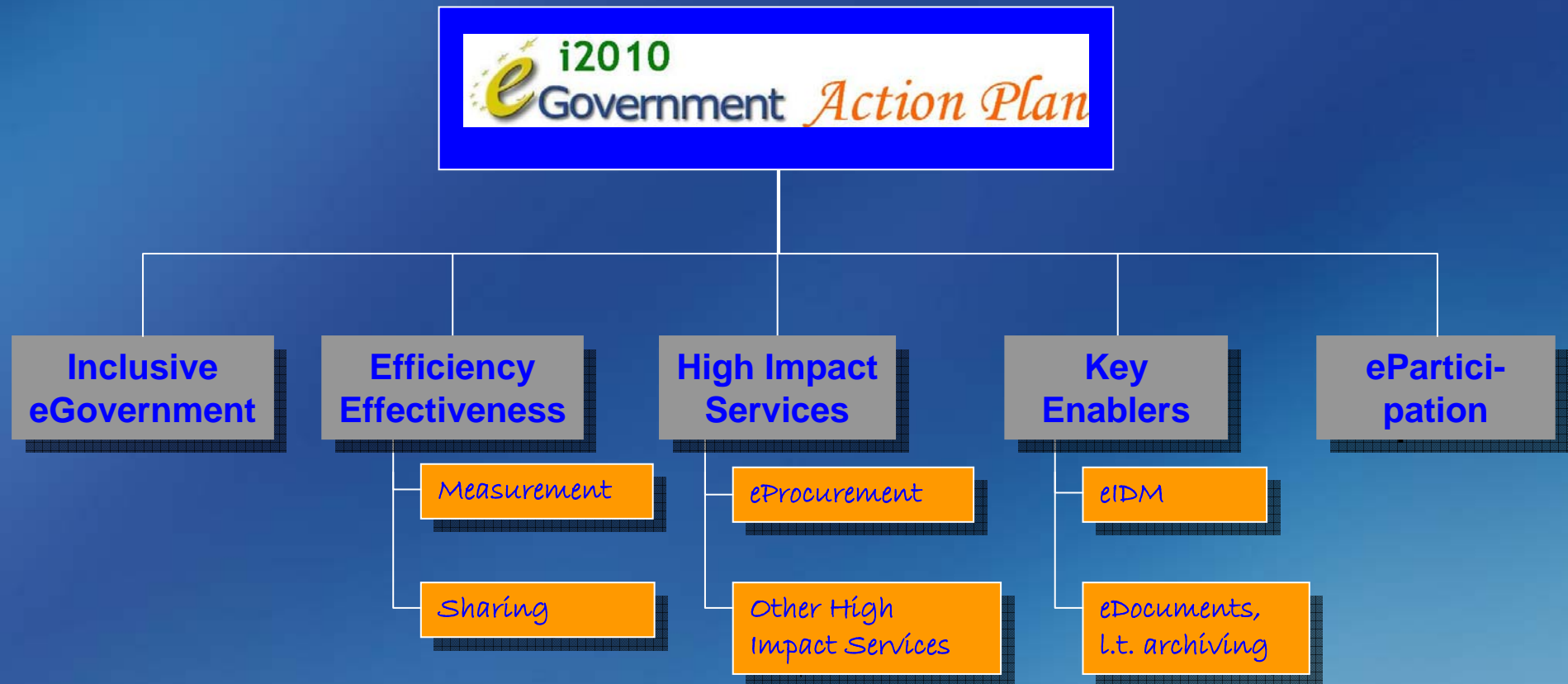
European Commission

- A globally competitive Europe needs effective and innovative public administrations
- eGovernment is the key to unlocking potential in the public sector
- The Action Plan maps out the way ahead for eGovernment in Europe and provides the focal points for EC programmes, initiatives and policy-making from 2006 to 2010



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CIP Supports eGovernment Action Plan 5 Priority Objectives



General trends in eGovernment research



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- From Download to dialog
- from system to platforms
- From web to multi channel
- From silos to shared services
- From local to EU eGovernment Space



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eGovernment Activities in 2007



European Commission

- Implementation of eGov Action Plan
- Taking stock and Reaping the benefits
- Launch large scale pilots in eIDM and eProcurement
- Support Measures and studies
- Over 50 running projects in eGovernment
- Prepare for pilots in 2008
- Preparatory actions in eParticipation
- Conference in Berlin, March 07
- Ministerial Conference in Lisbon, Sep 07



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Challenges (1)



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- Closer links between eGovernment research, policy and good practice
- Win-win through International co-operation in a global economy
- Show impact of eGovernment in other areas
- Bring out eGovernment successes



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Challenges (2)



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No research no future!

- eGovernment European Technology Platform : Industries must play a bigger role
- Wider use and higher impact of National research: Joint Technology Initiatives
- EU eGovernment Space: anybody anywhere anytime
- Act Now!!!



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